July 8, 2009

Tom Johnson

Prudent Human Resources

85 B Street South

San Diego, CA 92001

Dear Tom:

Thank you for your inquiry about our training courses. The product is called Desktop Assessment for 2007.

It is an online skills assessment management system and student test center. The product includes more than 1500 built-in simulated test questions to assess student knowledge of different software products in the desktop environment.

Enclosed please find some detailed information including fact sheets about our offering.

Please confirm your interest by calling me at 1-800-995-0000 to place your order.

Sincerely,

John Jones

Sales Associate